



Help Holdings, LLC  
Parent Company  
Tow360™ Platform

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Georgetown, TX 78626  
512-360-3750

## **Tow360™ SMS Terms & Consent**

November 2025  
*Effective Date*

### Program Description

Tow360™ sends SMS messages for:

- Service confirmations
- Support updates
- Appointment reminders
- Account notifications
- Marketing updates (only when consented)
- Platform-related alerts

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### 2. Opt-In

You may opt in by:

- Providing your mobile number during a form submission
- Replying YES to confirm messaging
- Checking an SMS consent box on our website

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### 3. Opt-Out

To stop receiving messages:

- Reply STOP to any message
- Email us at [Info@Tow360Platform.com](mailto:Info@Tow360Platform.com)
- Call 512-316-3750

You will receive one final confirmation message.

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### 4. Message Frequency

Message frequency varies by user activity and service needs.

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### 5. Fees

Message and data rates may apply depending on your carrier.

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### 6. Privacy

Your information is protected under our Privacy Policy and never sold.

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### 7. Assistance

For help, reply HELP or contact us at:  
Email: [Info@Tow360Platform.com](mailto:Info@Tow360Platform.com)  
Phone: 512-316-3750